

Grid[®] Report for Embedded Integration Platforms | Fall 2024





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Embedded Integration Platforms

Contenders		Le	aders
Niche		High Perfo	rmers

G2 Grid[®] Scoring

(Embedded Integration Platforms continues on next page)

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Embedded Integration Platforms (continued)

Embedded Integration Platforms Definition

Embedded integration platforms, also called embedded integration platform as a service, allow product teams to build, govern, and manage native integrations with their customers' preferred third-party applications. While traditional iPaaS platforms focus on connecting and automating internal functions, embedded integration platforms allow software providers to build and deliver integrations for their users. For example, a product team may want their application to trigger notifications in their customers' business instant messaging software. Rather than build and maintain such integration from scratch, companies can use embedded integration platforms to access prebuilt integration tools and automate development and maintenance workflows. Key capabilities of embedded integration platforms include push notifications, white-labeling, workflow automation, and a range of integration functionalities.

While embedded integration platforms are closely related to iPaaS software, the integrations users build with embedded integration platforms are customer facing while traditional iPaaS is used for internal integrations.

To qualify for inclusion in the Embedded Integration Platforms category, a product must:

- > Allow users to deploy and manage integrations between their application and third-party customer-facing applications
- Allow product teams to fully rebrand and white-label the integration platform
- Provide connectivity APIs that enable development teams to directly integrate with applications, databases, and services
- Provide an embeddable self-service configuration user experience that enables a software provider's customers to easily activate packaged integrations
- > Allow development teams to push out updates to integrations across their customer base
- > Provide instrumentation and observability so that the product team and operations can centrally monitor all customer integrations
- Supports elastic processing to enable software providers to scalably meet customer integration processing demand
- Provide a low-code integration logic builder
- Enables users to orchestrate and execute integration logic/code on their platforms (workflows)

Embedded Integration Platforms Grid® Scoring Description

Products shown on the Grid[®] for Embedded Integration Platforms have received a minimum of 10 reviews/ratings in data gathered by August 27, 2024. Products are ranked by customer satisfaction (based on user reviews) and market presence (based on market share, seller size, and social impact) and placed into four categories on the Grid[®]:

- Products in the Leader quadrant are rated highly by G2 users and have substantial Market Presence scores. Leaders include: Workato, Prismatic, Paragon, Alloy Automation, and Knit API
- High Performing products have high customer Satisfaction scores and low Market Presence compared to the rest of the category. High Performers include: Cobalt, klamp, Integration.app, and Konnectify
- Contender products have relatively low customer Satisfaction scores and high Market Presence compared to the rest of the category. While they may have positive reviews, they do not have enough reviews to validate those ratings. Contenders include: Boomi, Frends, and Tray.ai
- Niche products have relatively low Satisfaction scores and low Market Presence compared to the rest of the category. While they may have positive reviews, they do not have enough reviews to validate those ratings. Niche products include: Flatfile, Appmixer, Cyclr, Peeklogic Connector for Salesforce and Jira, Entri, Apideck Unify, Pandium, hotglue, Syncari, APPSeCONNECT, and API Fuse



Grid® Scores for Embedded Integration Platforms

The table below shows the Satisfaction and Market Presence scores that determine product placement on the Grid[®]. To learn more about each of the products, please see the profile section.

Leaders

	# of Reviews	Satisfaction	Market Presence	G2 Score
Workato	165	91	99	95
Prismatic	143	99	70	85
Paragon	65	72	63	67
Alloy Automation	38	72	51	61
Knit API	40	70	51	60
High Performers				
Cobalt	53	78	49	63
klamp	19	69	29	49
Integration.app	17	56	35	46
Konnectify	11	51	28	39
Contenders				
Boomi	48	35	85	60
Frends	50	37	56	46
Tray.ai	59	6	64	35

(Grid® Scores for Embedded Integration Platforms continues on next page)

* Products are ordered by G2 Score. Satisfaction score is used as a tiebreaker if two products have the same G2 Score.



Grid® Scores for Embedded Integration Platforms (continued)

The table below shows the Satisfaction and Market Presence scores that determine product placement on the Grid[®]. To learn more about each of the products, please see the profile section.

Niche

	# of Reviews	Satisfaction	Market Presence	G2 Score
Flatfile	16	44	40	42
Appmixer	39	50	33	41
Cyclr	59	30	49	39
Peeklogic Connector for Salesforce and Jira	12	46	30	38
Entri	11	44	31	38
Apideck Unify	12	46	23	34
Pandium	13	37	26	31
hotglue	24	35	24	30
Syncari	24	16	36	26
APPSeCONNECT	17	12	31	22
API Fuse	11	23	5	14

* Products are ordered by G2 Score. Satisfaction score is used as a tiebreaker if two products have the same G2 Score.

Grid® Methodology

Grid[®] Rating Methodology

The Grid® represents the democratic voice of real software users, rather than the subjective opinion of one analyst. G2 rates products from the Embedded Integration Platforms category algorithmically based on data sourced from product reviews shared by G2 users and data aggregated from online sources and social networks.

Technology buyers can use the Grid® to help them quickly select the best products for their businesses and to find peers with similar experiences. For sellers, media, investors, and analysts, the Grid® provides benchmarks for product comparison and market trend analysis.

Grid® Scoring Methodology

G2 rates products and sellers based on reviews gathered from our user community, as well as data aggregated from online sources and social networks. We apply a unique algorithm (v3.0) to this data to calculate the Satisfaction and Market Presence scores in real time. The Grid® Report for Embedded Integration Platforms | Fall 2024 is based on scores calculated using the G2 algorithm v3.0 from reviews collected through August 27, 2024. To view the Embedded Integration Platforms Grid® with the most recent data, please visit the Embedded Integration Platforms page. For more details on Grid® Scoring, please view the G2 Scoring Methodology here.

Grid® Categorization Methodology

Making G2 research relevant and easy for people to use as they evaluate and select business software products is one of our most important goals. In support of that goal, organizing products and software companies in a well-defined structure that makes capturing, evaluating, and displaying reviews and other research in an orderly manner is a critical part of the research process.

To manage the process of categorizing the software products and the related reviews in the G2 community, G2 follows a publicly available categorization methodology. All products appearing on the Grid[®] have passed through G2's categorization methodology and meet G2's category standards.

Many terms that appear regularly across G2 and are used to aid in product categorization warrant a definition to facilitate buyer understanding. These terms may be included within reviews from the G2 community or in executive summaries for products included on the Grid[®]. A list of standard definitions is available to G2 users to eliminate confusion and ease the buying process.

Rating Changes and Dynamics

The ratings in this report are based on a snapshot of the user reviews and social data collected by G2 up through August 27, 2024. The ratings may change as the products are further developed, the sellers grow, and as additional opinions are shared by users. G2 updates the ratings on its website in real time as additional data is received, and this report will be updated as significant data is received. By improving their products and support and/or by having more satisfied customer voices heard, Contenders may become Leaders and Niche sellers may become High Performers.

(Grid® Methodology continues on next page)

** Net Promoter, Net Promoter System, Net Promoter Score, NPS and the NPS-related emoticons are registered trademarks of Bain & Company, Inc., Fred Reichheld and Satmetrix Systems, Inc.

Grid® Methodology (continued)

Trust

Keeping our ratings unbiased is our top priority. We require the use of a LinkedIn account or verified business email address to validate a G2 user's identity and employer. We also validate users by partnering with sellers and organizations to securely authenticate users through select platforms. We do not allow users to review their current or former employers' products, or those of their employers' competitors. Additionally, all reviews are manually checked by our team after our algorithm filters out reviews that don't meet our submission requirements. All reviews must pass our moderation process before they are published.

Our G2 staff does not add any subjective input to the ratings, which are determined algorithmically based on data aggregated from publicly available online sources and social networks. Sellers cannot influence their ratings by spending time or money with us. Only the opinion of real users and data from public sources factor into the ratings.

G2 may occasionally offer incentives for honest reviews to help us gather a full and accurate data set. These incentives are offered as thank-yous for approved reviews. Incentives are never conditioned upon the substance of the review, positive or negative. Each such incentivized review is disclosed with an "Incentivized Review" banner.

Grid® Inclusion Criteria

All products in a G2 category that have at least 10 reviews from real users of the product are included on the Grid[®]. Inviting other users, such as colleagues and peers, to join G2 and share authentic product reviews will accelerate this process.

If a product is not yet listed on G2 and it fits the market definition above, then users are encouraged to suggest its addition to our Embedded Integration Platforms category.

Product Profiles

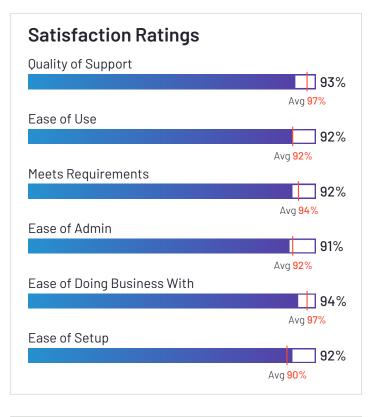
Product profiles and detailed charts are included for products with 10 or more reviews.

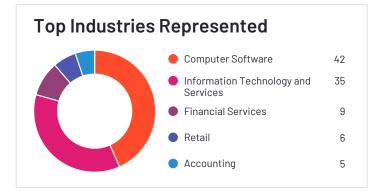


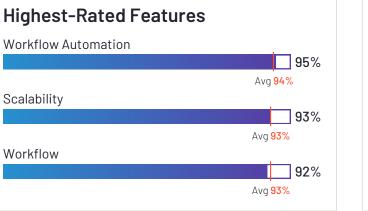
Workato

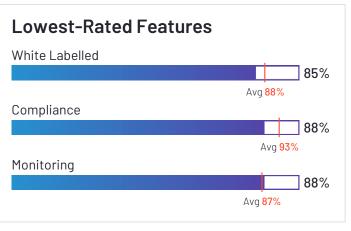


Workato has been named a Leader based on receiving a high customer Satisfaction score and having a large Market Presence. Workato has the largest Market Presence among products in Embedded Integration Platforms. 99% of users rated it 4 or 5 stars, 93% of users believe it is headed in the right direction, and users said they would be likely to recommend Workato at a rate of 94%. Workato is also in the ETL Tools, API Management, and iPaaS categories.









Ownership Workato



HQ Location Mountain View, California Year Founded 2013

Employees (Listed On Linkedin) 1,005

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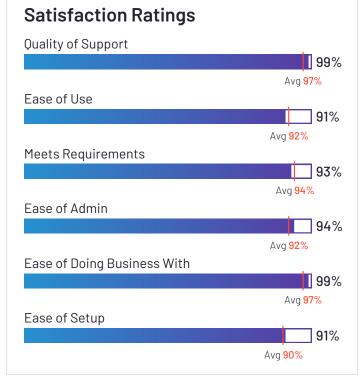
Company Website workato.com



Prismatic

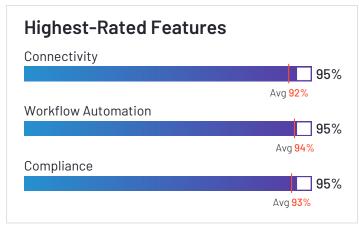


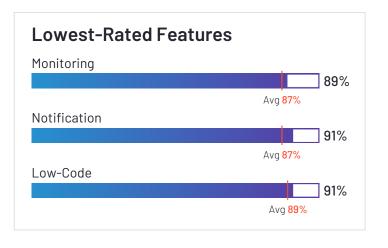
Prismatic has been named a Leader based on receiving a high customer Satisfaction score and having a large Market Presence. Prismatic received the highest Satisfaction score among products in Embedded Integration Platforms. 99% of users rated it 4 or 5 stars, 98% of users believe it is headed in the right direction, and users said they would be likely to recommend Prismatic at a rate of 97%. Prismatic is also in the iPaaS category.



Top Industries Represented











H**Q L** Sioux

HQ Location Sioux Falls, US

Year Founded 2019





Company Website prismatic.io

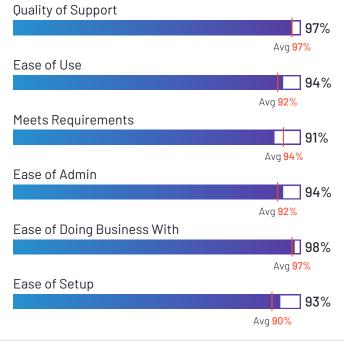


Paragon



Paragon has been named a Leader based on receiving a high customer Satisfaction score and having a large Market Presence. 100% of users rated it 4 or 5 stars, 100% of users believe it is headed in the right direction, and users said they would be likely to recommend Paragon at a rate of 94%.

Satisfaction Ratings

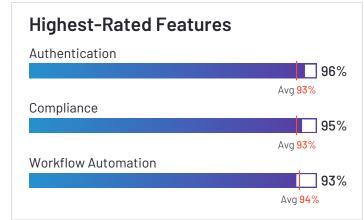


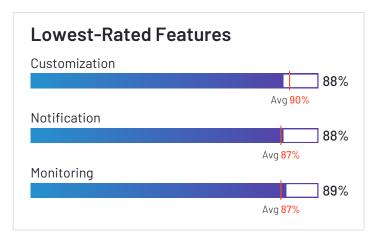






2









HQ Location Los Angeles, US Year Founded 2019





Company Website useparagon.com



Alloy Automation

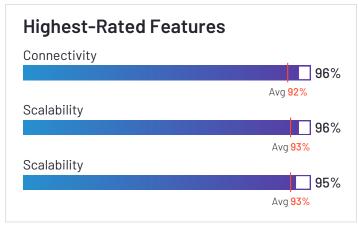


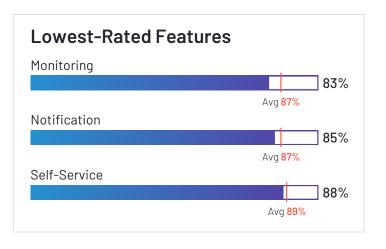
Alloy Automation has been named a Leader based on receiving a high customer Satisfaction score and having a large Market Presence. 100% of users rated it 4 or 5 stars, 100% of users believe it is headed in the right direction, and users said they would be likely to recommend Alloy Automation at a rate of 97%. Alloy Automation is also in the iPaaS, ETL Tools, and Unified APIs categories.



Top Industries Represented











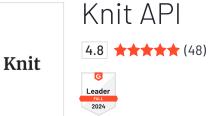
HQ Location New York, NY Ŷ

Year Founded 2019



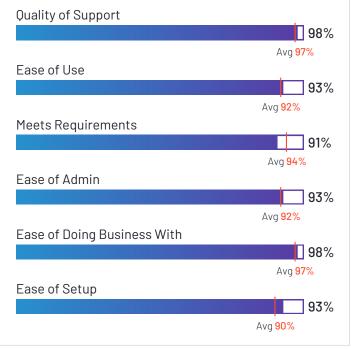


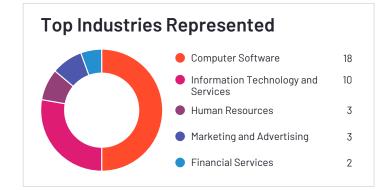
Company Website runalloy.com

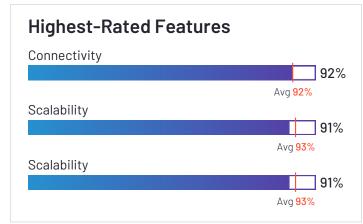


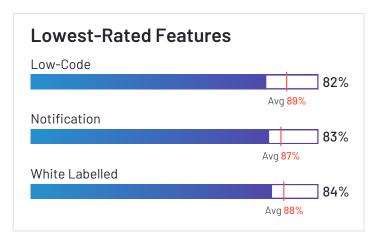
Knit API has been named a Leader based on receiving a high customer Satisfaction score and having a large Market Presence. 98% of users rated it 4 or 5 stars, 100% of users believe it is headed in the right direction, and users said they would be likely to recommend Knit API at a rate of 95%. Knit API is also in the Unified APIs category.

Satisfaction Ratings









Ownership Knit API Private Limited



HQ Location Bengaluru, Karnataka Year Founded 2023 Employees (Listed

On Linkedin) 47

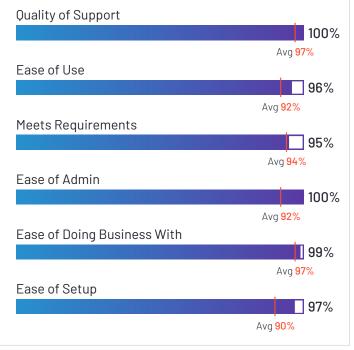
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Company Website getknit.dev



Cobalt has been named a High Performer product based on having high customer Satisfaction scores and a low Market Presence compared to the rest of the category. 100% of users rated it 4 or 5 stars, 97% of users believe it is headed in the right direction, and users said they would be likely to recommend Cobalt at a rate of 99%. Cobalt is also in the Unified APIs category.

Satisfaction Ratings



Cobalt

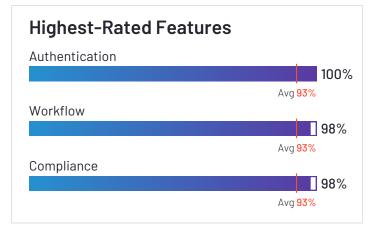
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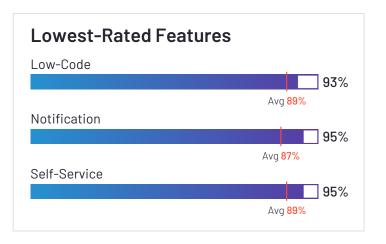
2024

4.9

Top Industries Represented







Ownership Cobalt

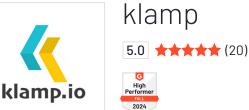


HQ Location San Francisco, CA Year Founded

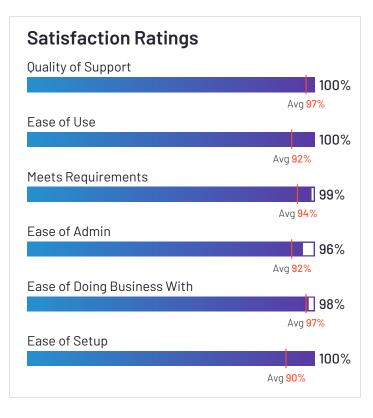




Company Website gocobalt.io

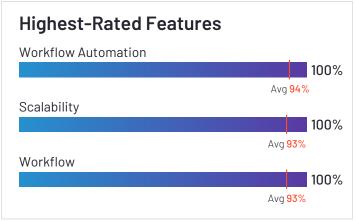


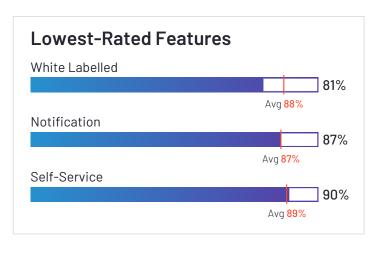
klamp has been named a High Performer product based on having high customer Satisfaction scores and a low Market Presence compared to the rest of the category. 100% of users rated it 4 or 5 stars, 100% of users believe it is headed in the right direction, and users said they would be likely to recommend klamp at a rate of 99%. klamp is also in the E-Commerce Data Integration, iPaaS, and Other Cloud Integration categories.











Ownership Klamp Inc



HQ Location Wellmington, Delaware Year Founded 2022

Employees (Listed On Linkedin) 18



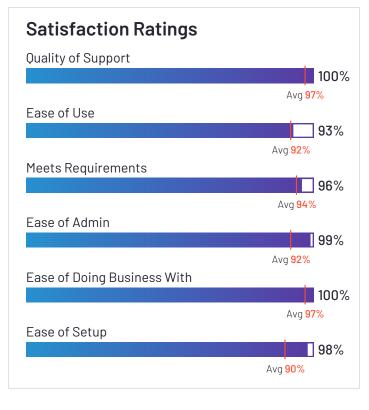
Company Website www.klamp.io



Integration.app

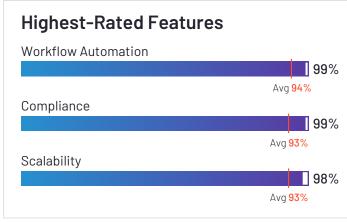


Integration.app has been named a High Performer product based on having high customer Satisfaction scores and a low Market Presence compared to the rest of the category. 100% of users rated it 4 or 5 stars, 100% of users believe it is headed in the right direction, and users said they would be likely to recommend Integration.app at a rate of 98%. Integration.app is also in the Unified APIs category.



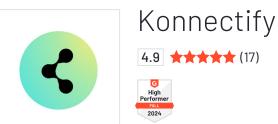
Top Industries Represented



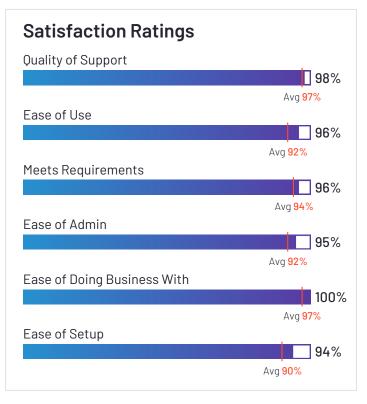


Lowest-Rated Features Monitoring Avg 87% Notification Avg 87% Self-Service 92% Avg 89%





Konnectify has been named a High Performer product based on having high customer Satisfaction scores and a low Market Presence compared to the rest of the category. 100% of users rated it 4 or 5 stars, 100% of users believe it is headed in the right direction, and users said they would be likely to recommend Konnectify at a rate of 97%. Konnectify is also in the iPaaS category.



Top Industries Represented



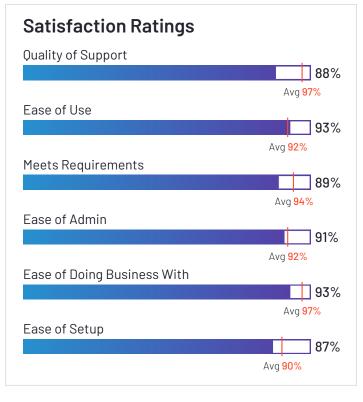
L		Ē		
Ownership Konnectify	HQ Location San Mateo, California, US	Year Founded 2021	Employees (Listed On Linkedin) 38	Company Website konnectify.co

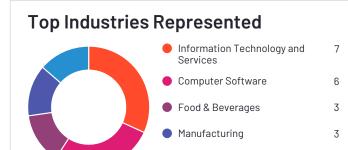
Boomi

4.4

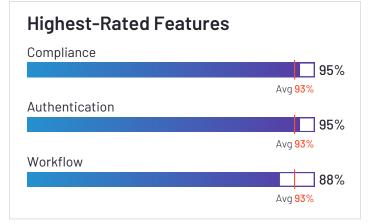
boomi

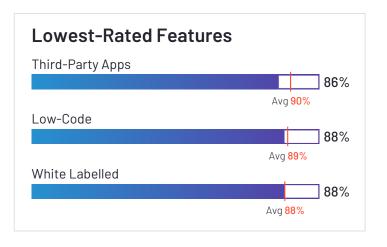
Boomi has been named a Contender product based on having a relatively low customer Satisfaction score and large Market Presence compared to the rest of the category. While they may have positive reviews, they do not have enough reviews to validate those ratings. 98% of users rated it 4 or 5 stars, 97% of users believe it is headed in the right direction, and users said they would be likely to recommend Boomi at a rate of 90%. Boomi is also in the API Platforms, API Design, Data Mapping, Autodesk Construction Cloud Integration Partners, iPaaS, API Management, Master Data Management (MDM), Electronic Data Interchange (EDI), and AWS Marketplace categories.











Ownership Boomi



HQ Location Chesterbrook, PA Year Founded 2000

Employees (Listed On Linkedin) 2,153

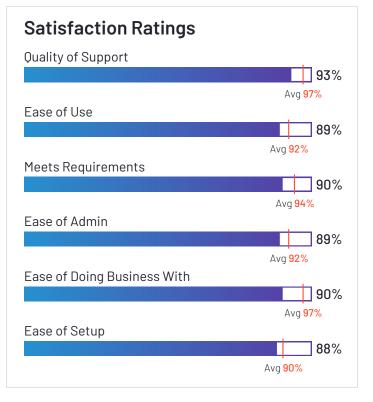
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Company Website boomi.com frends

Frends

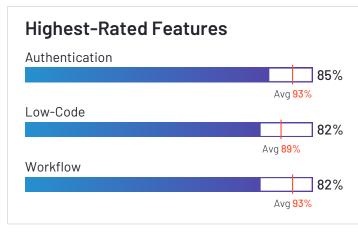
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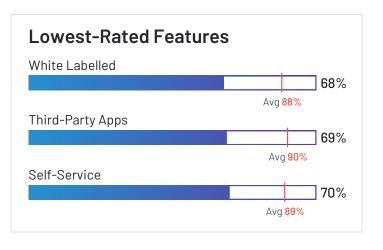
Frends has been named a Contender product based on having a relatively low customer Satisfaction score and large Market Presence compared to the rest of the category. While they may have positive reviews, they do not have enough reviews to validate those ratings. 98% of users rated it 4 or 5 stars, 91% of users believe it is headed in the right direction, and users said they would be likely to recommend Frends at a rate of 91%. Frends is also in the API Design, iPaaS, ETL Tools, API Management, and Electronic Data Interchange (EDI) categories.











Ownership FRENDS



Espoo, Southern Finland

Year Founded 1988

On Linkedin)

269

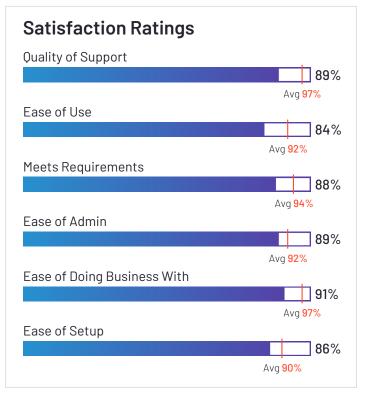


Company Website frends.com

പ്പ tray.ai

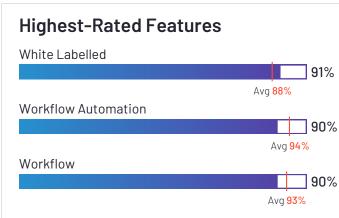
Tray.ai

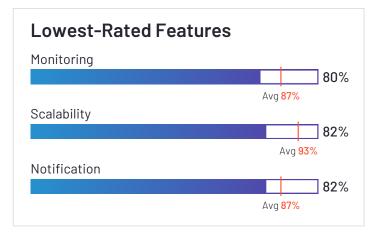
Tray.ai has been named a Contender product based on having a relatively low customer Satisfaction score and large Market Presence compared to the rest of the category. While they may have positive reviews, they do not have enough reviews to validate those ratings. 93% of users rated it 4 or 5 stars, 93% of users believe it is headed in the right direction, and users said they would be likely to recommend Tray.ai at a rate of 88%. Tray.ai is also in the Lead-to-Account Matching and Routing, Event Stream Processing, iPaaS, ETL Tools, API Management, and Unified APIs categories.



Top Industries Represented







Ownership Tray.io

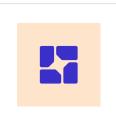


HQ Location San Francisco, CA Year Founded 2012 Employees (Listed

oployees (Liste On Linkedin) 167



Company Website tray.io



Flatfile

4.8

Flatfile has been named a Niche product based on having a relatively low Satisfaction score and low Market Presence compared to the rest of the category. While they may have positive reviews, they do not have enough reviews to validate those ratings. 100% of users rated it 4 or 5 stars, 100% of users believe it is headed in the right direction, and users said they would be likely to recommend Flatfile at a rate of 94%. Flatfile is also in the Data Exchange Platforms, Other Development, Data Preparation, and Data Quality categories.



Top Industries Represented

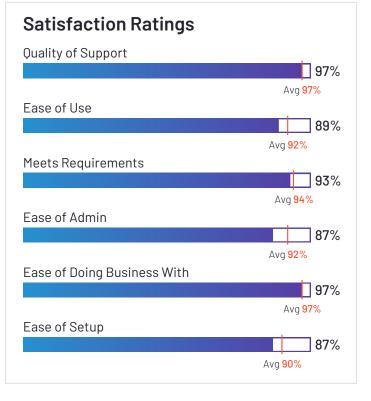


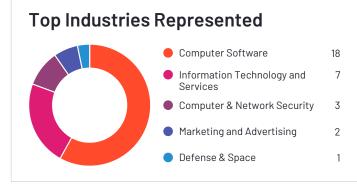
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Ownership Flatfile	HQ Location Denver, Colorado	Year Founded 2018	Employees (Listed On Linkedin) 57	Company Website flatfile.io

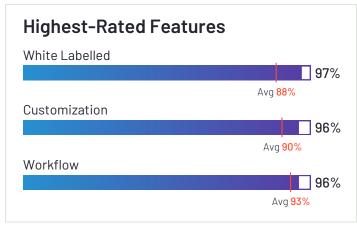
Appmixer

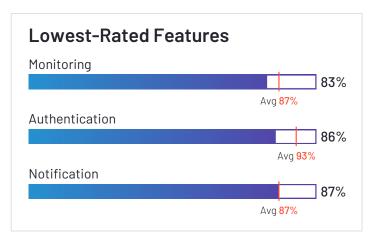
4.8

Appmixer has been named a Niche product based on having a relatively low Satisfaction score and low Market Presence compared to the rest of the category. While they may have positive reviews, they do not have enough reviews to validate those ratings. 100% of users rated it 4 or 5 stars, 100% of users believe it is headed in the right direction, and users said they would be likely to recommend Appmixer at a rate of 96%.









Ownership Appmixer



HQ Locati Prague Year Founded 2014

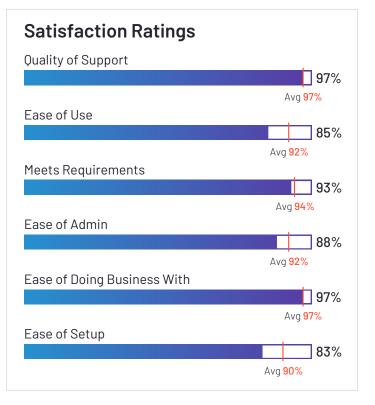




Company Website appmixer.com

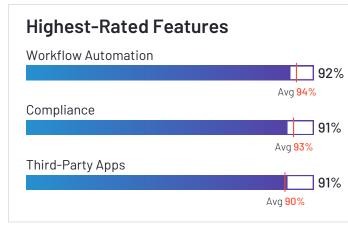
Cyclr 4.7 ★★★★★ (75)

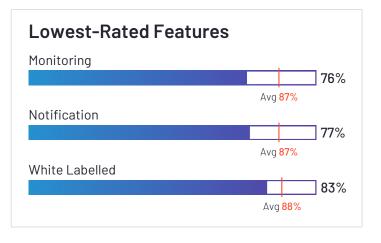
Cyclr has been named a Niche product based on having a relatively low Satisfaction score and low Market Presence compared to the rest of the category. While they may have positive reviews, they do not have enough reviews to validate those ratings. 100% of users rated it 4 or 5 stars, 93% of users believe it is headed in the right direction, and users said they would be likely to recommend Cyclr at a rate of 94%. Cyclr is also in the iPaaS and API Marketplace categories.



Top Industries Represented











HQ Lo

HQ Location London, GB Year Founded 2013 Employees (Listed





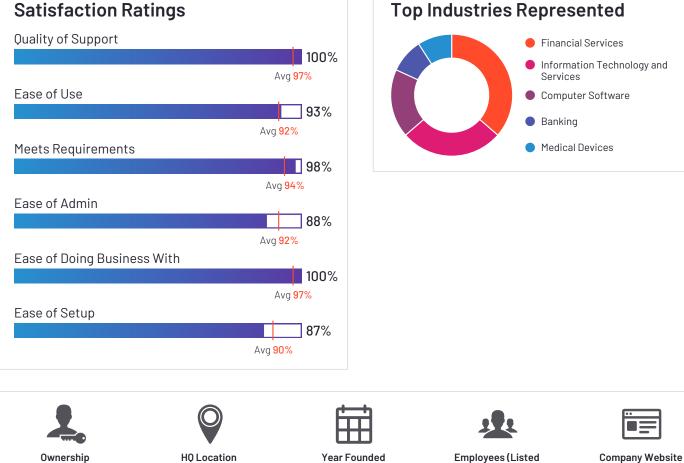
Company Website www.cyclr.com



Peeklogic Connector for Salesforce and Jira

5.0 ***** (21)

Peeklogic Connector for Salesforce and Jira has been named a Niche product based on having a relatively low Satisfaction score and low Market Presence compared to the rest of the category. While they may have positive reviews, they do not have enough reviews to validate those ratings. 100% of users rated it 4 or 5 stars, 100% of users believe it is headed in the right direction, and users said they would be likely to recommend Peeklogic Connector for Salesforce and Jira at a rate of 98%. Peeklogic Connector for Salesforce and Jira is also in the Other Collaboration and Salesforce AppExchange Apps categories.



Ownership Peeklogic



2015

Employees (Listed On Linkedin) 86

peeklogic.com

4

3

2

1

1

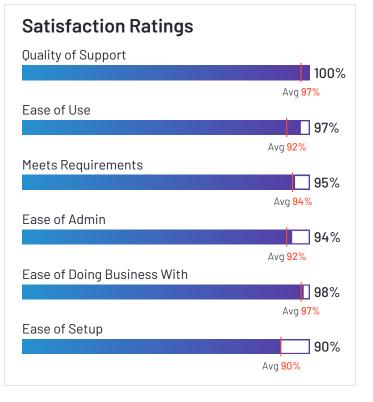
Satisfaction Ratings

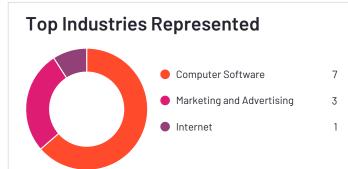


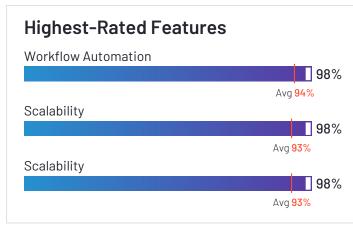
Entri

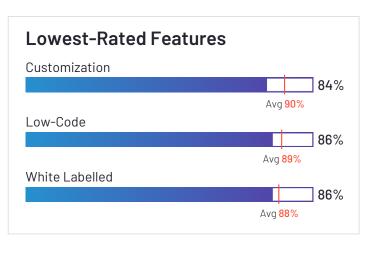
5.0 * * (**13)

Entri has been named a Niche product based on having a relatively low Satisfaction score and low Market Presence compared to the rest of the category. While they may have positive reviews, they do not have enough reviews to validate those ratings. 100% of users rated it 4 or 5 stars, 100% of users believe it is headed in the right direction, and users said they would be likely to recommend Entri at a rate of 100%. Entri is also in the Unified APIs category.













HQ Location New York , US Year Founded

Founded

Employees (Listed On Linkedin) 17

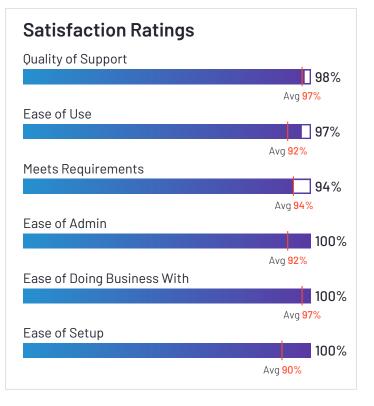
Company Website www.entri.com

a

Apideck Unify

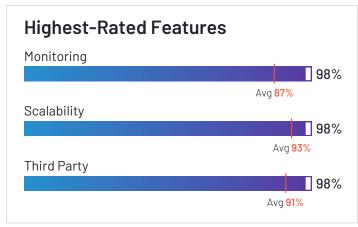
4.8

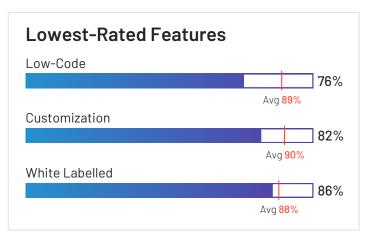
Apideck Unify has been named a Niche product based on having a relatively low Satisfaction score and low Market Presence compared to the rest of the category. While they may have positive reviews, they do not have enough reviews to validate those ratings. 100% of users rated it 4 or 5 stars, 100% of users believe it is headed in the right direction, and users said they would be likely to recommend Apideck Unify at a rate of 94%. Apideck Unify is also in the Unified APIs and Financial Data APIs categories.



Top Industries Represented











HQ Location San Francisco, California Year Founded

r Founded 2020

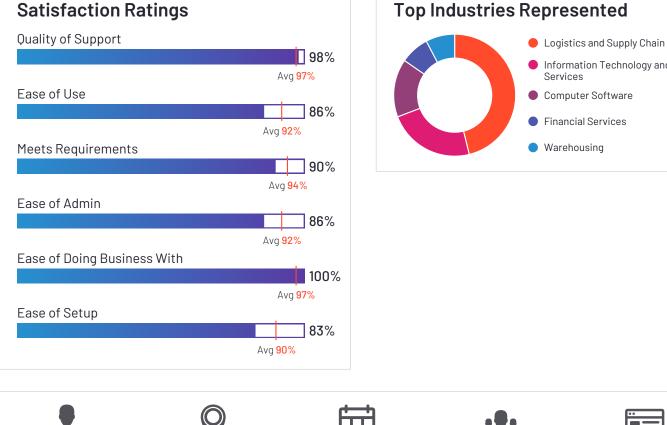


Company Website apideck.com

Pandium

4.7 * *** (13)

Pandium has been named a Niche product based on having a relatively low Satisfaction score and low Market Presence compared to the rest of the category. While they may have positive reviews, they do not have enough reviews to validate those ratings. 100% of users rated it 4 or 5 stars, 88% of users believe it is headed in the right direction, and users said they would be likely to recommend Pandium at a rate of 94%.



HQ Location

New York, NY

Year Founded

2018

Employees (Listed On Linkedin) 16



6

3

2

1

1

Information Technology and

Services

Company Website pandium.com

Satisfaction Ratings

pandium

Ownership

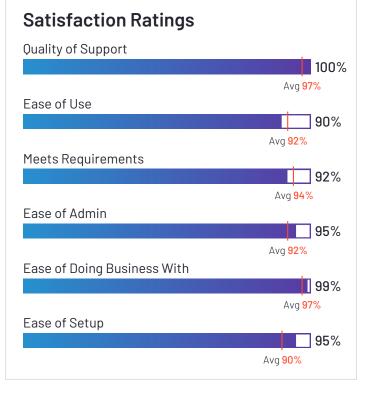
Pandium Inc.

hotglue

hotglue

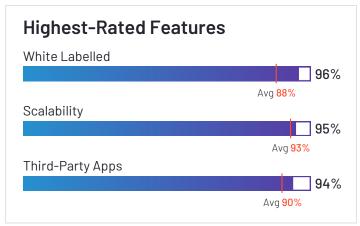
4.9 **** (25)

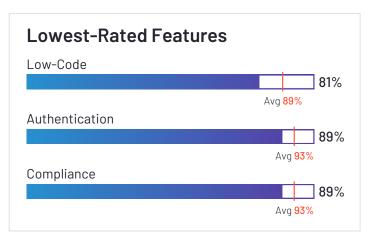
hotglue has been named a Niche product based on having a relatively low Satisfaction score and low Market Presence compared to the rest of the category. While they may have positive reviews, they do not have enough reviews to validate those ratings. 100% of users rated it 4 or 5 stars, 100% of users believe it is headed in the right direction, and users said they would be likely to recommend hotglue at a rate of 98%. hotglue is also in the Unified APIs, ETL Tools, iPaaS, and API Management categories.



Top Industries Represented







Ownership hotglue



HŲ Location Washington , US Year Found

Year Founded 2020 Employees (Listed

On Linkedin) 15



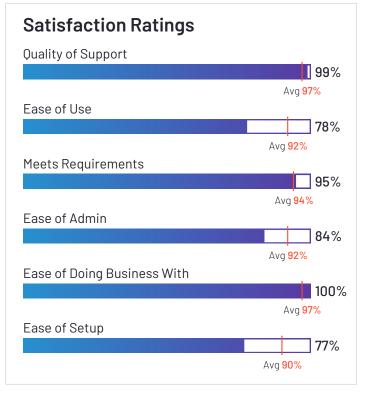
Company Website hotglue.com



Syncari

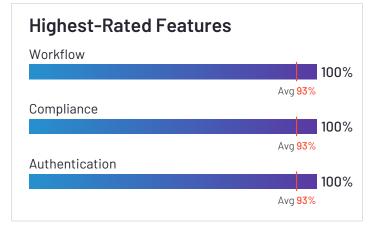
4.8

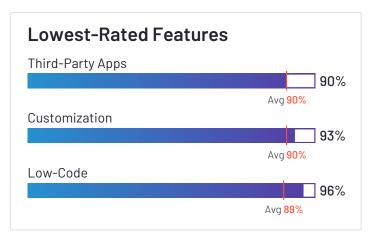
Syncari has been named a Niche product based on having a relatively low Satisfaction score and low Market Presence compared to the rest of the category. While they may have positive reviews, they do not have enough reviews to validate those ratings. 100% of users rated it 4 or 5 stars, 94% of users believe it is headed in the right direction, and users said they would be likely to recommend Syncari at a rate of 97%. Syncari is also in the Reverse ETL, Data Management Suites, Revenue Operations & Intelligence (RO&I), Lead-to-Account Matching and Routing, Customer Data Platform (CDP), Big Data Integration Platforms, iPaaS, Data Quality, and Master Data Management (MDM) categories.



Top Industries Represented











HQ Location Newark, California Year Founded

2019



Employees (Listed On Linkedin) 34

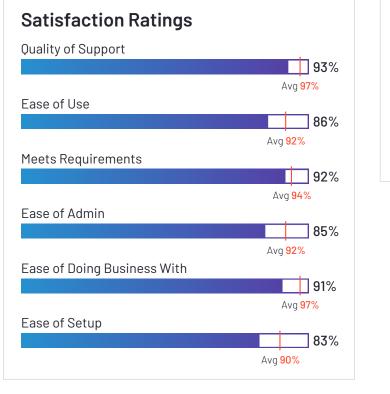
1	**

Company Website syncari.com APPS CONNECT

APPSeCONNECT

4.4

APPSeCONNECT has been named a Niche product based on having a relatively low Satisfaction score and low Market Presence compared to the rest of the category. While they may have positive reviews, they do not have enough reviews to validate those ratings. 100% of users rated it 4 or 5 stars, 85% of users believe it is headed in the right direction, and users said they would be likely to recommend APPSeCONNECT at a rate of 90%. APPSeCONNECT is also in the SAP Store, E-Commerce Data Integration, iPaaS, API Management, Electronic Data Interchange (EDI), and Workflow Management categories.



Top Industries Represented



2	Q	Ē	1	
Ownership APPSeCONNECT Corp	HQ Location Frisco, Texas	Year Founded 2022	Employees (Listed On Linkedin) 95	Company Website appseconnect.com

APIFUSE

API Fuse

5.0 ***** (13)

API Fuse has been named a Niche product based on having a relatively low Satisfaction score and low Market Presence compared to the rest of the category. While they may have positive reviews, they do not have enough reviews to validate those ratings. 100% of users rated it 4 or 5 stars, 100% of users believe it is headed in the right direction, and users said they would be likely to recommend API Fuse at a rate of 100%.



Company Website apifuse.io

HQ Location Tampa, US



Year Founded 2019

Employees (Listed On Linkedin) 4

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Ownership

APIFuse, LLC



Satisfaction Ratings for Embedded Integration Platforms

G2 reviewers rated software sellers ability to satisfy their needs as shown in the table below.

	Satisf	action	Satisfaction by Category			Net Promoter Score (NPS)			
	Likelihood to Recommend	Product Going in Right Direction?	Meets Requirements	Ease of Admin	Ease of Doing Business With	Quality of Support	Ease of Setup	Ease of Use	
Workato	94%	93%	92%	91%	94%	93%	92%	92%	84
Prismatic	97%	98%	93%	94%	99%	99%	91%	91%	93
Paragon	94%	100%	91%	94%	98%	97%	93%	94%	87
Alloy Automation	97%	100%	95%	95%	100%	99%	89%	90%	97
Knit API	95%	100%	91%	93%	98%	98%	93%	93%	90
Cobalt	99%	97%	95%	100%	99%	100%	97%	96%	100
klamp	99%	100%	99%	96%	98%	100%	100%	100%	100
Integration.app	98%	100%	96%	99%	100%	100%	98%	93%	94
Konnectify	97%	100%	96%	95%	100%	98%	94%	96%	90
Boomi	90%	97%	89%	91%	93%	88%	87%	93%	70
Frends	91%	91%	90%	89%	90%	93%	88%	89%	78
Tray.ai	88%	93%	88%	89%	91%	89%	86%	84%	74
Flatfile	94%	100%	100%	94%	100%	99%	98%	98%	87
Appmixer	96%	100%	93%	87%	97%	97%	87%	89%	94
Cyclr	94%	93%	93%	88%	97%	97%	83%	85%	84
Peeklogic Connector for Salesforce and Jira	98%	100%	98%	88%	100%	100%	87%	93%	100
Entri	100%	100%	95%	94%	98%	100%	90%	97%	100
Apideck Unify	94%	100%	94%	100%	100%	98%	100%	97%	75
Pandium	94%	88%	90%	86%	100%	98%	83%	86%	84

(Satisfaction Ratings for Embedded Integration Platforms continues on next page)

*N/A is displayed when fewer than five responses were received for the question. **Net Promoter Score ranges from -100 to +100



Satisfaction Ratings for Embedded Integration Platforms (continued)

G2 reviewers rated software sellers ability to satisfy their needs as shown in the table below.

	Satisfaction		Satisfaction by Category					Net Promoter Score (NPS)	
	Likelihood to Recommend	Product Going in Right Direction?	Meets Requirements	Ease of Admin	Ease of Doing Business With	Quality of Support	Ease of Setup	Ease of Use	
hotglue	98%	100%	92%	95%	99%	100%	95%	90%	95
Syncari	97%	94%	95%	84%	100%	99%	77%	78%	100
APPSeCONNECT	90%	85%	92%	85%	91%	93%	83%	86%	64
API Fuse	100%	100%	100%	N/A	N/A	100%	N/A	100%	100
Average	95%	97%	94%	92%	97%	97%	90%	92%	89

*N/A is displayed when fewer than five responses were received for the question. **Net Promoter Score ranges from -100 to +100



Feature Comparison for Embedded Integration Platforms

G2 users have evaluated the following products by feature. Feature ratings are representative of reviewers overall satisfaction with each feature and do not necessarily take into account the breadth of individual product features. The results are shown below.

Data

	Scalability
Workato	92%
Prismatic	93%
Paragon	93%
Alloy Automation	96%
Knit API	91%
Cobalt	97%
klamp	100%
Integration.app	98%
Konnectify	N/A
Boomi	88%
Frends	81%
Tray.ai	82%
Flatfile	N/A
Appmixer	93%
Cyclr	90%
Peeklogic Connector for Salesforce and Jira	N/A
Entri	98%
Apideck Unify	98%
Pandium	N/A

(Feature Comparison for Embedded Integration Platforms continues on next page)

*N/A is displayed when fewer than five responses were received for the question.
**A blank box indicates that a seller has selected that they do not offer that feature.

Feature Comparison for Embedded Integration Platforms (continued)

G2 users have evaluated the following products by feature. Feature ratings are representative of reviewers overall satisfaction with each feature and do not necessarily take into account the breadth of individual product features. The results are shown below.

Data

	Scalability
hotglue	95%
Syncari	98%
APPSeCONNECT	N/A
API Fuse	N/A
Average	93%

(Feature Comparison for Embedded Integration Platforms continues on next page)

*N/A is displayed when fewer than five responses were received for the question.**A blank box indicates that a seller has selected that they do not offer that feature.

Feature Comparison for Embedded Integration Platforms (continued)

G2 users have evaluated the following products by feature. Feature ratings are representative of reviewers overall satisfaction with each feature and do not necessarily take into account the breadth of individual product features. The results are shown below.

Development

	Low-Code	Customization
Workato	91%	89%
Prismatic	91%	92%
Paragon	90%	88%
Alloy Automation	91%	91%
Knit API	82%	84%
Cobalt	93%	96%
klamp	100%	100%
Integration.app	97%	98%
Konnectify	N/A	N/A
Boomi	88%	88%
Frends	82%	79%
Tray.ai	89%	88%
Flatfile	N/A	N/A
Appmixer	93%	96%
Cyclr	87%	87%
Peeklogic Connector for Salesforce and Jira	N/A	N/A
Entri	86%	84%
Apideck Unify	76%	82%
Pandium	N/A	N/A

(Feature Comparison for Embedded Integration Platforms continues on next page)

*N/A is displayed when fewer than five responses were received for the question.
**A blank box indicates that a seller has selected that they do not offer that feature.



Feature Comparison for Embedded Integration Platforms (continued)

G2 users have evaluated the following products by feature. Feature ratings are representative of reviewers overall satisfaction with each feature and do not necessarily take into account the breadth of individual product features. The results are shown below.

Development

	Low-Code	Customization
hotglue	81%	92%
Syncari	96%	93%
APPSeCONNECT	N/A	N/A
API Fuse	N/A	N/A
Average	89%	90%

(Feature Comparison for Embedded Integration Platforms continues on next page)

*N/A is displayed when fewer than five responses were received for the question.
**A blank box indicates that a seller has selected that they do not offer that feature.

G2 users have evaluated the following products by feature. Feature ratings are representative of reviewers overall satisfaction with each feature and do not necessarily take into account the breadth of individual product features. The results are shown below.

Security

	Authentication	Compliance
Workato	91%	88%
Prismatic	93%	95%
Paragon	96%	95%
Alloy Automation	94%	95%
Knit API	88%	90%
Cobalt	100%	98%
klamp	100%	100%
Integration.app	98%	99%
Konnectify	N/A	N/A
Boomi	95%	95%
Frends	85%	82%
Tray.ai	85%	86%
Flatfile	N/A	N/A
Appmixer	86%	90%
Cyclr	87%	91%
Peeklogic Connector for Salesforce and Jira	N/A	N/A
Entri	98%	98%
Apideck Unify	98%	98%
Pandium	N/A	N/A

(Feature Comparison for Embedded Integration Platforms continues on next page)

*N/A is displayed when fewer than five responses were received for the question.
**A blank box indicates that a seller has selected that they do not offer that feature.

G2 users have evaluated the following products by feature. Feature ratings are representative of reviewers overall satisfaction with each feature and do not necessarily take into account the breadth of individual product features. The results are shown below.

Security

	Authentication	Compliance
hotglue	89%	89%
Syncari	100%	100%
APPSeCONNECT	N/A	N/A
API Fuse	N/A	N/A
Average	93%	93%

(Feature Comparison for Embedded Integration Platforms continues on next page)

*N/A is displayed when fewer than five responses were received for the question.**A blank box indicates that a seller has selected that they do not offer that feature.



G2 users have evaluated the following products by feature. Feature ratings are representative of reviewers overall satisfaction with each feature and do not necessarily take into account the breadth of individual product features. The results are shown below.

Management

	Third-Party Apps	White Labelled	Workflow	Self-Service	Monitoring	Notification
Workato	90%	85%	92%	91%	88%	89%
Prismatic	91%	92%	94%	94%	89%	91%
Paragon	92%	92%	93%	91%	89%	88%
Alloy Automation	94%	92%	93%	88%	83%	85%
Knit API	88%	84%	88%	85%	88%	83%
Cobalt	97%	96%	98%	95%	96%	95%
klamp	98%	81%	100%	90%	91%	87%
Integration.app	97%	94%	97%	92%	90%	90%
Konnectify	N/A	N/A	N/A	N/A	N/A	N/A
Boomi	86%	88%	88%	N/A	N/A	N/A
Frends	69%	68%	82%	70%	73%	73%
Tray.ai	83%	91%	90%	84%	80%	82%
Flatfile	N/A	N/A	N/A	N/A	N/A	N/A
Appmixer	91%	97%	96%	93%	83%	87%
Cyclr	91%	83%	88%	89%	76%	77%
Peeklogic Connector for Salesforce and Jira	N/A	N/A	N/A	N/A	N/A	N/A
Entri	93%	86%	92%	94%	90%	93%
Apideck Unify	94%	86%		94%	98%	94%
Pandium	N/A	N/A	N/A	N/A	N/A	N/A

(Feature Comparison for Embedded Integration Platforms continues on next page)

*N/A is displayed when fewer than five responses were received for the question.
**A blank box indicates that a seller has selected that they do not offer that feature.



G2 users have evaluated the following products by feature. Feature ratings are representative of reviewers overall satisfaction with each feature and do not necessarily take into account the breadth of individual product features. The results are shown below.

Management

	Third-Party Apps	White Labelled	Workflow	Self-Service	Monitoring	Notification
hotglue	94%	96%	91%	N/A	N/A	N/A
Syncari	90%	N/A	100%	N/A	N/A	N/A
APPSeCONNECT	N/A	N/A	N/A	N/A	N/A	N/A
API Fuse	N/A	N/A	N/A	N/A	N/A	N/A
Average	90%	88%	93%	89%	87%	87%

(Feature Comparison for Embedded Integration Platforms continues on next page)

*N/A is displayed when fewer than five responses were received for the question.**A blank box indicates that a seller has selected that they do not offer that feature.

G2 users have evaluated the following products by feature. Feature ratings are representative of reviewers overall satisfaction with each feature and do not necessarily take into account the breadth of individual product features. The results are shown below.

Application Integration

	Third Party	Scalability	Workflow Automation	Connectivity
Workato	89%	93%	95%	91%
Prismatic	94%	94%	95%	95%
Paragon	93%	93%	93%	93%
Alloy Automation	93%	95%	94%	96%
Knit API	86%	91%	84%	92%
Cobalt	98%	97%	98%	98%
klamp	97%	100%	100%	91%
Integration.app	97%	96%	99%	97%
Konnectify	N/A	N/A	N/A	N/A
Boomi	N/A	N/A	N/A	N/A
Frends	79%	79%	80%	77%
Tray.ai	83%	83%	90%	87%
Flatfile	N/A	N/A	N/A	N/A
Appmixer	92%	92%	95%	95%
Cyclr	87%	90%	92%	90%
Peeklogic Connector for Salesforce and Jira	N/A	N/A	N/A	N/A
Entri	93%	98%	98%	96%
Apideck Unify	98%	98%		96%
Pandium	N/A	N/A	N/A	N/A

(Feature Comparison for Embedded Integration Platforms continues on next page)

*N/A is displayed when fewer than five responses were received for the question.**A blank box indicates that a seller has selected that they do not offer that feature.

G2 users have evaluated the following products by feature. Feature ratings are representative of reviewers overall satisfaction with each feature and do not necessarily take into account the breadth of individual product features. The results are shown below.

Application Integration

	Third Party	Scalability	Workflow Automation	Connectivity
hotglue	N/A	N/A	N/A	N/A
Syncari	N/A	N/A	N/A	N/A
APPSeCONNECT	N/A	N/A	N/A	N/A
API Fuse	N/A	N/A	N/A	N/A
Average	91%	93%	94%	92%

*N/A is displayed when fewer than five responses were received for the question.
**A blank box indicates that a seller has selected that they do not offer that feature.



Additional Data for Embedded Integration Platforms

The table below includes a breakdown of the customer segments for each product, as represented by G2 reviewers.

Customers by Size

Small Business (50 or fewer emp.)	Mid-Market (51-1000 emp.)	Enterprise (>1000 emp.)
20%	45%	35%
51%	44%	6%
85%	12%	3%
53%	47%	0%
60%	38%	3%
64%	32%	4%
58%	32%	11%
82%	18%	0%
73%	27%	0%
9%	49%	43%
16%	58%	26%
27%	68%	5%
87%	13%	0%
64%	36%	0%
49%	47%	3%
17%	58%	25%
73%	9%	18 %
82%	9%	9%
15%	69%	15%
	(50 or fewer emp.) 20% 51% 51% 85% 60% 60% 60% 64% 82% 9% 16% 27% 87% 64% 17% 73% 82%	(50 or fewer emp.)(51-1000 emp.)20%45%51%44%51%12%85%12%60%38%60%32%68%32%73%27%9%49%16%58%27%68%87%13%64%36%17%58%73%9%49%47%68%36%9%49%64%36%9%47%9%9%9%9%9%9%

(Additional Data for Embedded Integration Platforms continues on next page)

The table below includes a breakdown of the customer segments for each product, as represented by G2 reviewers.

Customers by Size

	Small Business (50 or fewer emp.)	Mid-Market (51-1000 emp.)	Enterprise (>1000 emp.)
hotglue	96%	0%	4%
Syncari	29%	67%	4%
APPSeCONNECT	71%	29%	0%
API Fuse	82%	18%	0%
Average	55%	36%	9%

(Additional Data for Embedded Integration Platforms continues on next page)



The table below highlights implementation and deployment data as indicated in real user reviews on G2.

Implementation

	Deplo	yment	Implementation Time	Implementation Method			Number of Users Purchased	Contract Term	
	Cloud	On-Premises	Avg. Months to Go Live	In-House Team	Seller Services Team	Third-Party Consultant	Don't know	Median Number of Users Bought	Avg. Contract Term (Months)
Workato	85%	15%	2.7	70%	13%	10%	6%	7	12
Prismatic	88%	12%	2.4	96%	2%	2%	0%	7	16
Paragon	87%	13%	1.3	96%	0%	4%	0%	3	13
Alloy Automation	86%	14%	2.0	92%	8%	0%	0%	3	12
Knit API	87%	13%	1.6	85%	0%	0%	15%	3	9
Cobalt	80%	20%	0.6	80%	10%	0%	10%	7	16
klamp	100%	0%	0.8	83%	0%	17%	0%	N/A	N/A
Integration.app	90%	10%	1.0	100%	0%	0%	0%	3	7
Konnectify	83%	17%	0.7	83%	17%	0%	0%	10	20
Boomi	100%	0%	1.8	69%	13%	6%	13%	17	10
Frends	52%	48%	2.1	64%	23%	0%	14%	5	10
Tray.ai	88%	12 %	2.3	68%	23%	5%	5%	7	15
Flatfile	100%	0%	3.6	100%	0%	0%	0%	N/A	N/A
Appmixer	75%	25%	3.4	92%	8%	0%	0%	3	6
Cyclr	90%	10%	2.3	93%	7%	0%	0%	7	5
Peeklogic Connector for Salesforce and Jira	91%	9%	1.5	44%	33%	22%	0%	37	19
Entri	100%	0%	0.9	100%	0%	0%	0%	3	N/A
Apideck Unify	100%	0%	3.1	100%	0%	0%	0%	5	6
Pandium	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A

(Additional Data for Embedded Integration Platforms continues on next page)



The table below highlights implementation and deployment data as indicated in real user reviews on G2.

Implementation

	Deplo	yment	Implementation Time	Implementation Method			Number of Users Purchased	Contract Term	
	Cloud	On-Premises	Avg. Months to Go Live	In-House Team	Seller Services Team	Third-Party Consultant	Don't know	Median Number of Users Bought	Avg. Contract Term (Months)
hotglue	100%	0%	1.4	75%	25%	0%	0%	N/A	4
Syncari	100%	0%	1.7	92%	8%	0%	0%	3	12
APPSeCONNECT	33%	67%	5.5	45%	36%	0%	18%	3	8
API Fuse	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A

(Additional Data for Embedded Integration Platforms continues on next page)

The table below highlights the average user adoption of each product as indicated in real user reviews on G2.

User Adoption and Return on Investment (ROI)

	User Adoption	Payback Period
	Average User Adoption	Estimated ROI (payback period in months)
Workato	46%	13
Prismatic	40%	10
Paragon	59%	6
Alloy Automation	38%	7
Knit API	49%	6
Cobalt	51%	6
klamp	68%	7
Integration.app	36%	4
Konnectify	78%	4
Boomi	63%	14
Frends	57%	31
Tray.ai	59%	12
Flatfile	53%	N/A
Appmixer	42%	13
Cyclr	53%	12
Peeklogic Connector for Salesforce and Jira	78%	2
Entri	34%	N/A
Apideck Unify	51%	8
Pandium	N/A	N/A

(Additional Data for Embedded Integration Platforms continues on next page)

The table below highlights the average user adoption of each product as indicated in real user reviews on G2.

User Adoption and Return on Investment (ROI)

	User Adoption	Payback Period
	Average User Adoption	Estimated ROI (payback period in months)
hotglue	57%	10
Syncari	68%	9
APPSeCONNECT	39%	18
API Fuse	N/A	N/A
Average	53%	10

(Additional Data for Embedded Integration Platforms continues on next page)



The table below highlights third-party market presence data used to inform the G2's Market Presence Score that highlights each products impact and influence in the category.

Market Presence

	Seller Name	Year Founded	Employees on LinkedIn (Seller)	LinkedIn Followers	Twitter Followers (Seller)	Glassdoor Rating
Workato	Workato	2013	1,005	63,377	3,478	4.2
Prismatic	Prismatic	2019	71	4,394	3,190	5.0
Paragon	Paragon	2019	96	4,784	2,280	N/A
Alloy Automation	Alloy	2019	39	13,343	5,447	N/A
Knit API	Knit API Private Limited	2023	47	2,525	25	N/A
Cobalt	Cobalt	2022	35	2,175	75	5.0
klamp	Klamp Inc	2022	18	5,425	30	N/A
Integration.app	Integration.app		15	982	0	N/A
Konnectify	Konnectify	2021	38	2,159	7	N/A
Boomi	Boomi	2000	2,153	77,607	103,649	3.1
Frends	FRENDS	1988	269	11,088	227	4.5
Tray.ai	Tray.io	2012	167	20,252	3,162	4.0
Flatfile	Flatfile	2018	57	5,730	1,215	N/A
Appmixer	Appmixer	2014	12	543	93	5.0
Cyclr	Cyclr	2013	37	1,806	986	4.8
Peeklogic Connector for Salesforce and Jira	Peeklogic	2015	86	3,379	131	5.0
Entri	Entri	2017	17	490	196	N/A
Apideck Unify	Apideck	2020	11	1,271	842	N/A
Pandium	Pandium Inc.	2018	16	2,080	189	N/A

(Additional Data for Embedded Integration Platforms continues on next page)



The table below highlights third-party market presence data used to inform the G2's Market Presence Score that highlights each products impact and influence in the category.

Market Presence

	Seller Name	Year Founded	Employees on LinkedIn (Seller)	LinkedIn Followers	Twitter Followers (Seller)	Glassdoor Rating
hotglue	hotglue	2020	15	959	103	N/A
Syncari	Syncari	2019	34	7,819	239	4.5
APPSeCONNECT	APPSeCONNECT Corp	2022	95	10,831	1,847	4.1
API Fuse	APIFuse, LLC	2019	4	79	0	N/A